

# How safe are my records?

Your therapist uses **bacpac**: a system designed to ensure that your information is safe, secure and completely confidential.

## Secure

**bacpac** has been built on a secure hosting platform by **Mayden**, a company with over 10 years experience developing protected software for the NHS, voluntary services and the private sector.



## Encrypted

The information stored within **bacpac** is encrypted and in addition to a password, your therapist must input a unique code each time they log in. This ensures that your records are accessible only to them.

## Trusted

**Mayden** has been vetted by the NHS and by the Ministry of Defence to host confidential medical information, so you can be certain that your notes are stored safely and securely.

**Mayden** has robust procedures in place to ensure that your information remains confidential. We are happy to share these with you.

Simply email [support@mayden.co.uk](mailto:support@mayden.co.uk) for details.



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